



Center State Wellness

Mental Health Associates

Center State Wellness Privacy Policy

Effective Date: 01/01/2025

Center State Wellness values your privacy. This Privacy Policy explains how we collect, use, and share your information in compliance with TCR SMS regulations.

Types of Personal Information We Collect

- Contact details such as name, email, phone number, mailing address.
- Health-related information you provide to us in connection with your care.
- Technical information such as IP address, browser type, and usage data when you visit our website.
- SMS opt-in and phone numbers for the purpose of sending SMS messages.

How We Use Your Information

- To provide telehealth and medication management services.
- To communicate with you about appointments, reminders, and billing.
- To improve our services, personalize your experience, and manage operations.
- To comply with legal and regulatory requirements.

Sharing of Information

- We do not sell, rent, or trade your personal information.
- We may share limited information with service providers that support our operations (e.g., IT, billing, or communication vendors).
- We may disclose information if required by law.
- SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third party or affiliate company for marketing purposes.

Your Choices

- You may opt out of SMS at any time by replying STOP.
- You may request a copy, correction, or deletion of your information by contacting us.

For questions, please contact us at contact@centerstatewellness.com

Center State Wellness SMS Terms & Conditions

Effective Date: 01/01/2025

By opting into SMS from Center State Wellness via a web form, appointment system, or other medium, you agree to receive SMS messages from us.

1. SMS Consent Communication

The information (phone numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2. Types of SMS Communications

If you consent to receive text messages from Center State Wellness, you may receive messages related to:

- Appointment reminders
- Follow-up messages
- Billing inquiries
- Care updates

3. Message Frequency

Message frequency may vary. You may receive up to 2 SMS messages per week regarding your appointments or account status.

4. Potential Fees for SMS Messaging

Message and data rates may apply depending on your carrier's pricing plan.

5. Opt-In Method

You may opt-in to receive SMS messages verbally

6. Opt-Out Method

You may opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message. Alternatively, you can contact us directly to request removal.

7. Help

If you are experiencing any issues, you can reply with the keyword HELP or contact us at contact@centerstatewellness.com

8. Standard Messaging Disclosures

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit www.centerstatewellness.com.
- Message frequency may vary.

Example SMS: "Hello, this is a friendly reminder of your upcoming appointment with Center State Wellness on [Date] at [Time]. Reply STOP to opt out of SMS messaging at any time."